

OptumRx Mail Service Pharmacy

Make the most of your pharmacy benefits. Begin using home delivery with OptumRx® today.

You could pay less for the same medications when you use home delivery through OptumRx, your plan's preferred mail service pharmacy.

Savings and convenience delivered right to your home.

- Copay savings vary by plan. Contact UnitedHealthcare at **1-866-314-8188**, TTY: 711 from 8:00 a.m.–8:00 p.m. local time, 7 days a week or call the number on the back of your member ID card for full details on how you could save on your home delivery copays compared to what you would pay at a Network Retail Pharmacy.
- Completed orders for a new prescription should arrive within ten business days, completed refill orders should arrive in about seven business days.
- **No charge** for standard delivery to U.S. addresses, including U.S. territories.
- Pharmacists are available by phone to answer your questions **any day, any time**.

Starting home delivery

OptumRx makes it easy to move to home delivery. Get started with only a few quick steps. We can even contact your doctor to move your prescription. Begin using home delivery today:

ePrescribe

Ask your doctor to send an electronic prescription to OptumRx.

Online

Set up your account at optumrx.com and choose which medication you want to move to home delivery. Or use the OptumRx App on your smart phone or tablet.

Phone

Call OptumRx toll-free at **1-888-658-0539** (TTY 711) <any day, anytime>.

Mail

Complete the below order form and mail it with your written prescription(s) to OptumRx.

For more information about home delivery with OptumRx, visit OptumRx.com.

Set up an online account at optumrx.com to help you manage your prescriptions.

You can:

- Sign up to get your maintenance medication with home delivery.
- Find medications and lower cost alternatives covered by your plan.

- Set up text message notifications to remind you to take your medicine.
Note: Standard text and data rates may apply for this service.

NOTE: If you are receiving Extra Help from Medicare, your copays may be lower or you may have no copays.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premium and/or copayments/coinsurance may change on January 1 of each year.

OptumRx is an affiliate of UnitedHealthcare Insurance Company. You are not required to use OptumRx home delivery for a 90-day supply of your maintenance medication. If you have not used OptumRx home delivery, you must approve the first prescription order sent directly from your doctor to OptumRx before it can be filled. New prescriptions from OptumRx should arrive within ten business days from the date the completed order is received, and refill orders should arrive in about seven business days. Contact OptumRx anytime at 1-888-658-0539, (TTY 711).

NEW PRESCRIPTION MAIL-IN ORDER FORM

1 Member and physician information — please use black or blue ink. One form per member.

Member ID Number		
(Additional coverage, if applicable) Secondary Member ID Number		
Last Name	First Name	MI
Delivery Address		Apt. #
City	State	ZIP
Phone Number with Area Code		
Date of Birth (mm/dd/yyyy)	Gender <input type="radio"/> M <input type="radio"/> F	Email
Physician Name		
Physician Phone Number with Area Code		

2 Health history

Medication Allergies:

<input type="radio"/> Aspirin	<input type="radio"/> Erythromycin	<input type="radio"/> Quinolones	<input type="radio"/> Others:
<input type="radio"/> None known	<input type="radio"/> Cephalosporins	<input type="radio"/> NSAIDs	<input type="radio"/> Sulfa
<input type="radio"/> Amoxicil/Ampicillin	<input type="radio"/> Codeine	<input type="radio"/> Penicillin	<input type="radio"/> Tetracyclines

Health Conditions:

<input type="radio"/> Asthma	<input type="radio"/> Glaucoma	<input type="radio"/> High cholesterol	<input type="radio"/> Others:
<input type="radio"/> None known	<input type="radio"/> Cancer	<input type="radio"/> Heart condition	<input type="radio"/> Osteoporosis
<input type="radio"/> Arthritis	<input type="radio"/> Diabetes	<input type="radio"/> High blood pressure	<input type="radio"/> Thyroid Disease

Over-the-counter/herbal medications taken regularly:

3 Payment and shipping information — do not send cash

Standard delivery is included at no charge. New prescriptions should arrive within about 10 business days from the date the completed order is received. Completed refill orders should arrive within about 7 business days. OptumRx will contact you if there will be an extended delay in delivering your medications.

You may log on to optumrx.com to see if drug pricing information is available before enclosing payment. Once shipped, medications may not be returned for a refund or adjustment.

<input type="radio"/> Ship overnight. Add \$12.50 to order amount (subject to change). <input type="radio"/> Check enclosed. All checks must be signed and made payable to: OptumRx. <input type="radio"/> Charge to my credit card on file. <input type="radio"/> Charge to my NEW credit card.	<p style="text-align: center;">New Credit Card Number</p> <div style="border: 1px dashed gray; width: 100%; height: 20px; margin-bottom: 5px;"></div> <p style="text-align: center;">Expiration Date (Month/Year)</p> <div style="border: 1px dashed gray; width: 100%; height: 20px; margin-bottom: 5px;"></div> <p style="text-align: right; font-size: small;"> Visa, MasterCard, AMEX and Discover are accepted. </p>
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Signature: _____ **Date:** _____

For new prescription orders and maintenance refills, this credit card will be billed for copay/coinsurance and other such expenses related to prescription orders. By supplying my credit card number, **I authorize OptumRx to maintain my credit card on file as payment method for any future charges.** To modify payment selection, contact customer service at any time.

4 Mail this completed order form with your new prescription(s) to OptumRx, P.O. Box 2975, Mission, KS 66201. DO NOT STAPLE OR TAPE PRESCRIPTIONS TO THE ORDER FORM.

